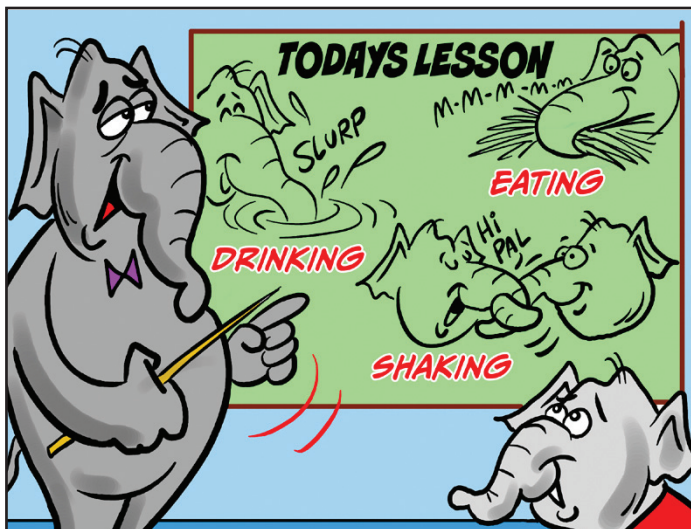


**Joel Schwartz, M.D.
Will Help You**

- Change from Diseaseologist to Physician
- Become skilled at how to “Elephant Proof” your hospital and practice
- Understand behavior that turns your patients and co-workers off
- Recognize the value of showing your feelings
- Learn how “Listen” and “Silent” are related
- Cultivate the 8 things you can do with patients that take no extra time
- Open you eyes to everything in front of you and discover what you’re missing
- See that you don’t have to be sick to get better
- Be familiar with better ways to communicate with your patients and co-workers
- Discover who packs your parachute



What we can learn from elephants about how to get along

Peanuts for Physicians



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Research shows that 2% of all physicians are disruptive. What about the other 98%? They are under constant scrutiny by patients, staff and hospital administrators. Today’s physicians want to do well. But somehow with so much medical knowledge to acquire, interpersonal skills are lost in the shuffle. Enter the elephant, whose social system can serve as a working model to help fill in the gaps. Are you ready for some peanuts?



What People Have Said About Joel, The Stress Less Shrink:

“Dr. Schwartz has been a real asset to Abington Memorial Hospital’s speakers’ bureau. He is well prepared for each audience and his talks are engaging and humorous. As important, he is a pleasure to work with.”

— Beth Ann Neill, Director, Public Relations and Marketing, Abington Memorial Hospital

“Dr. Schwartz is amazing! His message about how to create a better work environment was right on target. His delivery was so funny that he provided more laughs than the best stand-up comedian.”

— Robert R. Bingham, President, CEO, The Little Gym International Inc.

“Dr. Schwartz’s talk on using humor to deal with stressful situations was both informative and entertaining. I highly recommend him, and personally enjoyed the session very much.”

— Rabbi Stacy Eskovitz Rigler, Director of Religious Education, Reform Congregation Keneseth Israel

